

Appendix 1- Contracts Overview

Below are further details regarding each of the 6 individual learning disability day opportunities and information and advice contracts. It should be noted that throughout the Covid-19 pandemic, these projects have had to amend how they operate to provide support in a Covid-secure way, in line with local and national guidance. However, the below is based on delivery in a "pre-Covid" way. Providers continue to keep commissioners updated and adapt their delivery models based on individual risk assessments.

1. Advonet - LEEP1 (User-led day opportunities) Reference number DN188507

- 1.1 The Advonet LEEP1 service is a user led day opportunity that provides daily activities decided by and for people with a learning disability. They provide and are involved in a range of activities including;
- A variety of user-led activity groups.
 - Planning and delivering campaigns to influence the wider community on issues such as hate crime and travel.
 - Awareness raising to groups and individuals about LEEP1 and some of the life experiences of people with Learning Disabilities.
 - Volunteering and development opportunities such as running monthly club nights for people with learning disabilities.
- 1.2 Within the current contract, Advonet deliver from 90-110 3 hour sessions per week.
- 1.3 Based on the minimum number of 90 sessions per week, the current unit cost within the contract is £4.05 per hour. This amount is then subsidised through other the projects other fundraising to support service delivery.

2. Connect in the North - Through the Maze (Information and Signposting Service) Reference number DN187752

- 2.1 The Connect in the North Through the Maze service is an information and advice service to support people with learning disabilities, and their family and carers. This is achieved in a number of ways, including;
- Through the Maze accessible website.
 - Telephone helpline.
 - Face to face drop-ins.
 - Quarterly Easy Read Newsletter.
 - The 'Pass it on People' group who share information with other people with learning difficulties, their families, friends and others.
 - Active representation on the Learning Disability Partnership Board and sub groups.

- 2.2 As of 31st March 2019, the service had 368 members. Within their last quarterly monitoring report, they recorded contact with 275 people during the quarter. This was through 83 telephone enquiries, 12 email enquiries and 180 face to face meetings (this was through both individual meetings, and group meetings or events). These numbers have continued to increase.
- 2.3 The service also has a substantial online and social media presence. According to their most recent monitoring submission, they have 1834 Twitter followers and 405 Facebook 'likes'. From April 2018 to March 2019, their website had 18570 visitors. Based on current quarterly monitoring figures, this is predicted to significantly increase this financial year.
- 2.4 It is difficult to quantify the cost per hour of this service, as it is an information and signposting service rather than a day opportunity for people to regularly attend hourly sessions. However, the service has continued to demonstrate that it is a valuable resource through ongoing positive service user feedback and the increase in demand and contact with service users.

3. *Hamara Healthy Living Centre - HALO (South Asian Day Support)*
Reference number DN187753

3.1 The Hamara HALO project provides a day opportunity with culturally appropriate support for adults with learning disabilities, predominately from the South Asian community. This also includes providing advice and support for family and carers. Activities provided include;

- A 'user-led' breakfast club and lunch (included in the contract price).
- The HALO council, in which the people who access the service meet weekly to discuss activities and share ideas with the group.
- A weekly timetable of activities including indoor and outdoor sport and exercise (including the on-site gym and weekly walking group), arts and crafts, trips out into the local and wider community, digital inclusion and community participation.

3.2 There are currently 50 full day placements per week available within the contract, including transport. This transport is used both within the project for activities and trips out, and to transport many individuals from home to the project base and back again, as they can do this more cost effectively than Council transport.

3.3 The unit cost of the service within the contract is £10.06 per hour including transport.

4. *Health for All (Leeds) Ltd - The Bridge (South Leeds Day Support)*
Reference number DN187755

4.1 Health for All (Leeds) Ltd, The Bridge provides a person-centred day opportunity for adults with a learning disability, who are residing within the South Leeds area. They provide a range of activities and opportunities;

- The Bridge offers a diverse range classes and activities that aim to promote integration, reduce social isolation, improve mental, physical and social wellbeing and promote independence. These include arts and crafts, drama, baking, music and sports activities.
 - People with Learning Disabilities are also supported by The Bridge to undertake paid work and volunteering opportunities where possible, and to also seek opportunities to engage with the wider community.
- 4.2 There are currently 65 full day placements per week available within the contract, including transport. This transport is used both within the project for activities and trips out, and to transport many individuals from home to the project base and back again, as they can do this more cost effectively than Council transport.
- 4.3 The unit cost of the service within the contract is £8.97 per hour including transport.

5. *Chapelton CAB - Learning Disability Specialist Advice Service*
Reference number DN390081

- 6.1 Chapelton CAB provide a specialist advice service for adults with a Learning Disability, and their carers, in Leeds. This includes;
- Free, independent and impartial advice for people with Learning Disabilities on a wide range of issues including benefits, tax credits, debt, housing, homelessness, employment rights, discrimination, immigration, tax and legal procedures.
 - Home visits can be offered where required, which is an aspect of the service that is greatly appreciated by clients.
- 6.2 Within the 2019/20 Quarter 2 monitoring report, it was recorded that within the quarter there had been 46 new, unique clients accessing the service. A total of 398 of issues were recorded, with clients needing advice, support, guidance and advocacy covering a diversity of issues and problems.
- 6.3 It is difficult to quantify the cost per hour of this service, as it is an advice service rather than a day opportunity for people to regularly attend hourly sessions. However, the service has continued to demonstrate that it is a valuable resource through ongoing positive outcomes for service users demonstrated in quarterly monitoring and case studies, consistent numbers of people accessing the service and significant 'financial gains' calculated for people who have accessed the service. For example, from the January 2018 to December 2018 the service reported an average income gain of £4,443 for the people supported by the project. Financial outcomes are achieved through income gain, applications for charitable support or debt write off.

6. HF Trust Limited - Keeping in Touch Project Reference number DN390033

7.1 The HF Trust Limited Keeping in Touch project provides a 'friendship' service to enable adults with a Learning Disability, whom have eligible needs, to stay in touch and socialise with their friends. Some key aspects and achievements of the service include;

- The service supports people who wish to make new friends or be supported to maintain existing relationships. It supports people to meet up with friends and do things that they enjoy in the evenings and at weekends.
- Keeping in Touch has reunited people who had lost touch with friends from a number of areas in their lives, including; schools, colleges, previous day centres, accommodation providers, clubs and employment.
- Door to door transport is provided to support access to social events.
- HF Trust Limited maintains a large database recording all of these relationships and the service ensures that people are able to see their closest friends on a regular basis.
- Keeping in Touch supports people to maintain their friendships in a non-obtrusive way, actively promoting well-being and reducing dependency. It reduces the need for more costly one to one hours that are often put into place to reduce social isolation.
- The contract also delivers targeted work to people with Learning Disabilities from Black and Minority Ethnic (BME) communities.

7.2 The service is available for 48 weeks of the year, with 268 places are available on events each week. These places are split between the 65 members who attend through the contract.

7.3 The unit cost within the contract is averaged at £6.28 per place at each event, including transport.